

CGI Medicaid Enterprise Solution

KEY BENEFITS

- Access proven expertise from the leader in Medicaid Enterprise delivery assurance
- Engage stakeholders with “early and often” communications program
- Choose the technology and services that best meet state needs
- Respond more rapidly to changing mandates with MITA-aligned, modular SOA design
- Plug-in best-in-class COTS applications while maximizing existing systems
- Reduce implementation time by minimizing customization and configuration
- Enable seamless integration with existing systems and facilitate future integration
- Stay current with regular releases and refreshes
- Mitigate staffing challenges with ISO-9001 certified processes

Meet CMS Seven Conditions and Standards

- ✓ Modularity Standards
- ✓ MITA Condition
- ✓ Industry Standards and Condition
- ✓ Leverage Condition
- ✓ Business Results Condition
- ✓ Reporting Condition
- ✓ Interoperability Condition

PURSUE YOUR GOALS WITH CONFIDENCE

As states seek greater agility to address healthcare initiatives while improving service and efficiency, many are looking to replace their Medicaid Management Information Systems (MMIS) with technology that is compliant with the Medicaid Information Technology Architecture (MITA) and uses proven commercial-off-the-shelf (COTS) applications. Such complex projects, however, take more than advanced technology to be successful. They demand rigorous project and quality management, early-and-often stakeholder communication, integration expertise and proven program experience.

The leading delivery assurance partner

Achieving on-time delivery has made CGI the leading delivery assurance partner in the Medicaid Enterprise industry, including the successful State of California MMIS fiscal agent transition — the largest in the nation. We understand that technology is not the hardest part of transformation. Our holistic, MITA-compliant approach addresses business and policy issues in parallel with technology. It includes best-in-class COTS software as well as critical services for integration, project, quality and change management. States can choose the technologies and services that meet their unique needs. Key components of our offering include:

- **Best-in-class software and services** for:
 - Claims processing
 - Service-oriented architecture (SOA)
 - Integrated, role-based web portal for members, providers and state staff
 - Reporting, analytics and collaboration
 - Fiscal agent services
 - Banking services
 - Master Patient Index and Master Data Management support
 - Pharmacy Benefit Management, Drug Utilization Review and Rx rebate
 - Third-party liability services
- **Robust SOA platform** allowing states to add or remove applications with minimal customization or configuration, providing flexibility to evolve programs over time and facilitate future integration with health information exchanges, health insurance exchanges and case management services.
- **Proven integration approach** including CGI's expert and rigorous project management tools, Program Management Office capabilities, and system design and integration methodologies to achieve on-time delivery.
- **Comprehensive change management program** to socialize project goals, milestones and potential changes with state employees, healthcare providers, advocacy groups, legislative leadership and other stakeholders.
- **ISO 9001 certified operations** offering states a unique advantage with standards that ensure business processes are designed and implemented based on client requirements, are fully documented, and audited for compliance.

Deep public sector health experience

- Leading delivery assurance partner for California MMIS fiscal agent transition
- Provider of front-end for Massachusetts MMIS, IV&V for Nevada MMIS and HIPAA-compliant solution for Colorado Medicaid System
- Medicaid eligibility services for Ohio and Virginia
- CGI's Medicaid Incentive360® solution used by Texas and Ohio. Disbursed more than \$400 million in incentive payments through April 2012
- Health insurance exchange implementation work for California, Colorado, Kentucky and Massachusetts
- Leader in healthcare claims auditing and recovery that has helped government and commercial payers recover more than \$1 billion in improper payments. We perform these services for Colorado, Massachusetts, Ohio, Pennsylvania and Washington and serve as the Medicare Recovery Audit Contractor for Region B covering seven Midwest states.
- Developer of cloud-based systems that help 3,000 organizations submit insurance offering information to the federal government, enabling Healthcare.gov to provide required information from all 50 states to the public
- Long-standing partner to the Centers for Medicare & Medicaid Services (CMS):
 - Helped generate \$4.5+ billion in payments through the HITECH registration and attestation components of the EHR provider incentive payment program
 - Is developing the nationwide Federally Facilitated Exchange to create competitive health marketplaces for states not creating their own

WHY CGI

- **Cross-sector healthcare expertise.** Creating this new model for states requires expertise in Medicaid, health IT and program administration. As a trusted partner to public and private health organizations for more than 20 years, CGI's supports federal, state and local health initiatives as well as complex commercial health plans and provider systems. We evaluate, develop, implement and integrate IT and business process solutions for Medicaid, Medicare, health information exchanges, health insurance exchanges and integrated eligibility systems.
- **Leading IT integrator.** CGI is a leading expert in system modernization and integration, including core system replacements to improve efficiency and performance.
- **Flexibility and choice.** No matter how you desire to approach your Medicaid Enterprise modernization, we offer unmatched choice in technologies, services and hosting alternatives to suit state needs.

Additional Medicaid and health reform offerings

- Medicaid eligibility
- Medicaid enrollment broker
- Medicaid EHR incentive program
- Health insurance exchange and eligibility

ABOUT CGI

CGI is a leading IT and business process services company with 72,000 professionals operating in 40 countries worldwide.

With more than 35 years of IT and business consulting experience, two decades of which have been focused on the health industry, CGI has the IT and health expertise clients need to transform their operations and fulfill their core mission.

For more information on CGI or our services, visit www.cgi.com/health or contact HealthIT@cgi.com.