

The Next Generation of Modern Tax and Revenue Enterprise Solutions

CLIENT EXPECTATIONS

- Dramatic increases in revenues; one client estimates **\$2.8 billion in additional revenues** over 5 ½ years.
- **Enterprise data modeling** providing robust business intelligence and improving collection activities.
- Capture significantly more tax data from revenue forms while **decreasing the number of documents requiring manual intervention.**
- Establish a **Taxpayer Folder** that provides internal workers with a comprehensive view of the taxpayer and also provides Taxpayers and Preparers access to their data via the Internet.

CLIENT RESULTS

- Increased **billions of dollars in revenue** for our government clients – more than all other firms combined. Through our proven benefits-funded approach alone, CGI's clients have **certified an increase of \$1.7 billion**, and growing monthly
- **Virginia** improved its complex tax program, resulting in over \$231 million in recovered revenues.

TRANSFORMING TAX ADMINISTRATION IN THE 21ST CENTURY

CGI is implementing a solution for the California Franchise Tax Board that will support FTB's objectives to reduce their estimated \$6.5 billion annual compliance tax gap and advance their long term system modernization goals. The solution is based on an open standards platform utilizing an enterprise Service Oriented Architecture (SOA) architecture to create a foundation for service integration that is product agnostic, highly scalable, extendible and configurable. Let CGI show you how this solution is transforming tax administration.

Providing a Strategic Architecture and Tools for the Future

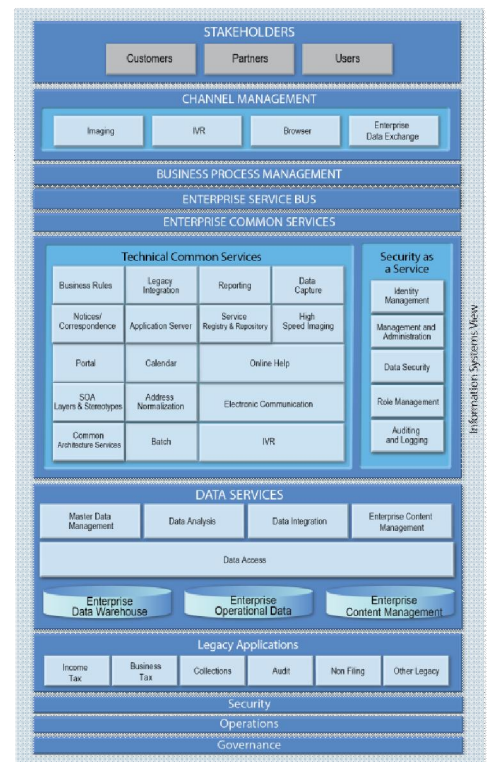
The CGI architecture incorporates modern, innovative concepts into a flexible, broad level view of how taxpayers, employees and other stakeholders will work with modern revenue agencies. We then turn this into reality through re-engineered event driven capabilities to make business processes more efficient and effective. CGI utilizes business process management and externalized business rules to provide greater flexibility and speed when making business process and rule changes tailored to the unique needs of each client.

Our solution consists of a technology implementation that emphasizes both open standards and wide-scale industry adoption. The core of the solution is Enterprise Data Management which integrates all forms of data and images and immediately makes them available throughout the enterprise.

Solving Business Problems

CGI's solution framework addresses business problems facing many revenue agencies. Significantly more tax data is captured and immediately available at an enterprise level. State-of-the art data modeling eliminates data silos, which improves collection and audit activities and reduces noncompliance.

CGI's innovative Secure Taxpayer Folder solution provides revenue agents and taxpayers a single, comprehensive view of the taxpayer. This transparency increases taxpayer awareness and promotes better self-service and self-compliance. The Taxpayer Folder improves taxpayer question resolution by quickly routing the information to appropriate resources for timely issue resolution.



Utilizing business process and rules management components, CGI's solution framework manages the orchestration of services supporting business processes and work flows and allows enterprise management of business rules. These core components enable tax processing systems to operate with a high degree of automation and flexibility.

Leveraging an open standards platform and service-oriented architecture, CGI's solution framework eliminates dependencies on proprietary and outdated technologies. Additionally, the user experience is improved by modernized user interfaces combined with efficient workflow management processes utilizing enterprise information which makes tax administration easier to manage.

Solving the Key Business Problems of Revenue Agencies

Business Problem	Solution Framework Provides
Data Availability	<ul style="list-style-type: none"> Enterprise Data available 24/7 Improved data quality and availability
Filing Processes	<ul style="list-style-type: none"> Processes and validates 100% of available tax data Significantly reduces the manual intervention
System Redundancy	<ul style="list-style-type: none"> Leverages SOA, reduces system redundancies and provides a comprehensive view of the taxpayer
Filing Self-Services	<ul style="list-style-type: none"> Provides secure access to enterprise data Expands self-service options, reducing contact center costs
Data Analysis	<ul style="list-style-type: none"> Provides State-of-the-art enterprise modeling, improves collection activities and reduces fraud
Inflexible Systems	<ul style="list-style-type: none"> Designed for change as technology evolves Eliminates dependencies on proprietary and outdated technologies Improves user experience

Our Client Footprint

CGI has a proven track record of helping clients achieve significant business improvements through technology and transformation projects. With benefits-funded projects (where CGI is paid a fixed price only after attributable benefits measured by increased revenues is realized) alone, our clients have achieved more than **\$1.7 billion in certified increased revenues.**

THE NEXT STEP IN THE EVOLUTION OF TAX DOMAIN SOLUTIONS

EDR represents a fundamentally different solution from other tax domain solutions:

- Implements a **Service Oriented Architecture** to support challenges for the next decade and beyond
- The architectural approach is **highly reusable** and can support many different tax applications
- The Architecture **integrates with existing legacy applications**, reducing data conversion issues and **minimizes ramp-up time** to learn a new system
- Provides **Enterprise Solutions** and allows agencies to manage all data and business rules at the Enterprise level with highly flexible, robust, state-of-the-art tools

CONTACT US

For more information, please contact us at:

tax.solutions@cgi.com

or

www.cgi.com/tax.