

Collections360™

Comprehensive Debt Management

COMMITMENT.
COLLABORATION.
RESULTS.



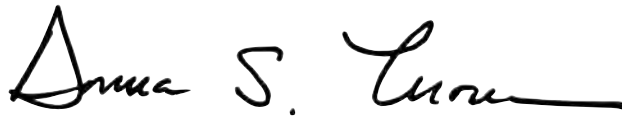


For more than 30 years, CGI has delivered world-class collections solutions to help our banking, consumer finance, telecommunications and government clients reduce bad debt and increase revenues.

Today, more than any time in our history, organizations face unprecedented levels of delinquency, default and credit losses. They need rapidly deployable solutions that support changing business goals and enhance their bottom line. To meet these pressing needs, I'm delighted to announce Collections360™, a unique collections and recovery solution, offered as a managed service and designed to support every aspect of our clients' debt management operations using our state-of-the-art technology platform. It's an offering that delivers results—significant reductions in costs, net bad debt and risk.

I am proud of the work CGI has accomplished with our clients to help meet their business goals. Working together, we can make a difference in your business.

Best regards,

A handwritten signature in black ink that reads "Donna S. Morea". The signature is written in a cursive style with a long horizontal flourish at the end.

DONNA MOREA

President, U.S., Europe and Asia

Collections360 combines business process services with CGI's state-of-the-art technology—powered by CACS®—to support all phases of receivables management operations.

Efficiency

LEVERAGING SOPHISTICATED TOOLS TO REDUCE TOTAL COST OF OPERATIONS

IN TODAY'S ECONOMY, organizations are hard-pressed to invest in new technologies, especially in non-core functions such as collections. CGI's Collections360 managed services offering is anchored by an integrated platform of collections, decisioning and communications software, providing world-class technology at the lowest possible price point.

This translates into rapid decision-making, agile delivery and the ability to adapt to changing situations all while keeping your business goals in mind.

“increase
operational efficiency
while reducing costs”

Effectiveness

MAXIMIZING REVENUE COLLECTION IN A REDUCED TIMEFRAME

FOR ORGANIZATIONS CHALLENGED by rising net bad debt, CGI's dedicated team of expert managers and collectors provide focused business process expertise to improve operations. We offer best practices in risk evaluation, collections strategy, treatment plan development, agency management, quality assurance and reporting. Our approach combines lessons learned from over 30 years of providing industry-leading collection consulting and software along with our managed service experience, to optimize collections strategies and processes.

Using advanced analytics and our patented Rapid Strategy Evolution™, we match accounts to the best collections strategy to maximize revenue collected and reduce net bad debt.

“reduce
delinquencies
and losses”

“attuned
to your business environment”

Results

COLLECTIONS THAT HELP ORGANIZATIONS WIN AND GROW

TO BE SUCCESSFUL organizations can no longer be content with the status quo. Yet, they are challenged to transform their operations while minimizing risk and disruptions at the same time. Collections360 enables organizations to quickly achieve their strategic goals by integrating seamlessly into their existing collections environment. Day-to-day operations and third party relationships are managed within a clearly defined framework and joint client/CGI governance model.

CGI respects each of our clients' unique organizational identities and values. We team with our clients, focusing on efficient delivery while seeking opportunities for continuous improvement and cost savings.

Collections360
is a comprehensive solution
that minimizes up-front capital outlays,
maximizes collections, and
shares the ongoing risk of operations.



WHY COLLECTIONS360?

Collections360 is an efficient, low-cost, low-risk solution that addresses the urgent need to reduce rising delinquencies and net bad debt. It is the only solution with integrated end-to-end collections and recovery capabilities applicable to any industry, across all lines of business.

Our managed services model allows organizations to quickly and cost effectively shift gears as collections needs change. Managed services options are tailored to each client's requirements, and can range from hosted application maintenance to full business process outsourcing.

With Collections360, all stages of collections are addressed, including recovery, default management, loan modification, third party management and recovery accounting.

THE CGI DIFFERENCE

Among IT providers, none can claim CGI's depth of focused, cross-industry collections knowledge and world class collections platforms. We offer a combination of robust technology and business process management expertise that provides our clients with the ability to maximize receivables while reducing costs and risk.

CGI defines success by exceeding expectations and helping clients achieve superior performance. We are successful only when our clients reach or exceed their overall project goals. Our outstanding client satisfaction ratings speak to our commitment to clients and excellence in execution.

CGI at a Glance

Founded in 1976, CGI Group Inc. is one of the largest independent information technology and business process services firms in the world. CGI and its affiliated companies employ approximately 26,000 professionals. CGI provides end-to-end IT and business process services to clients worldwide from offices in Canada, the United States, Europe, Asia Pacific as well as from centers of excellence in North America, Europe and India.



11325 Random Hills Road
Fairfax, VA 22030
Tel: +1 703-267-8000
www.cgi.com

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