

Sovera® Health Information Management



THE MEDICAL RECORD SOLUTION FOR THE NEXT-GENERATION OF HEALTHCARE

Using best-in-class enterprise content management technology, CGI's Sovera® HIM solution provides customers with a complete digital records management system, resulting in increased staff productivity, improved customer service, and enterprise-wide accessibility.

Access information anytime, anywhere

Physicians and their staff—many in multiple locations—require immediate, simultaneous access to patient charts. Without complete chart accessibility, health systems face delays in clinical decisions, chart completion, and billing. Sovera HIM provides immediate, secure, web-enabled access to all patient medical records. Whether you need access to lab, clinical, transcription, or radiology records, Sovera HIM delivers them on demand and integrated through your core clinical information system or other healthcare applications.

Ensure security

To meet the Health Insurance Portability and Accountability Act (HIPAA) regulations for privacy and security of patient information, Sovera HIM provides complete security for every patient's record at the patient, chart, document, and page level throughout your enterprise. Under these rigorous security requirements, your enterprise can be expanded from the hospital to the physician's office, home, or any location with Internet access.

Go digital

Treatment decisions often depend on present and past patient information. Sovera HIM integrates all patient history—everything related to a patient's continuum of care—into one complete digital record. Sovera HIM features a configurable display of charts and documents based on user preferences. In addition, physicians can record electronic signatures, eliminating the need to search through paper folders for documents requiring a signature.

Decrease turnaround time

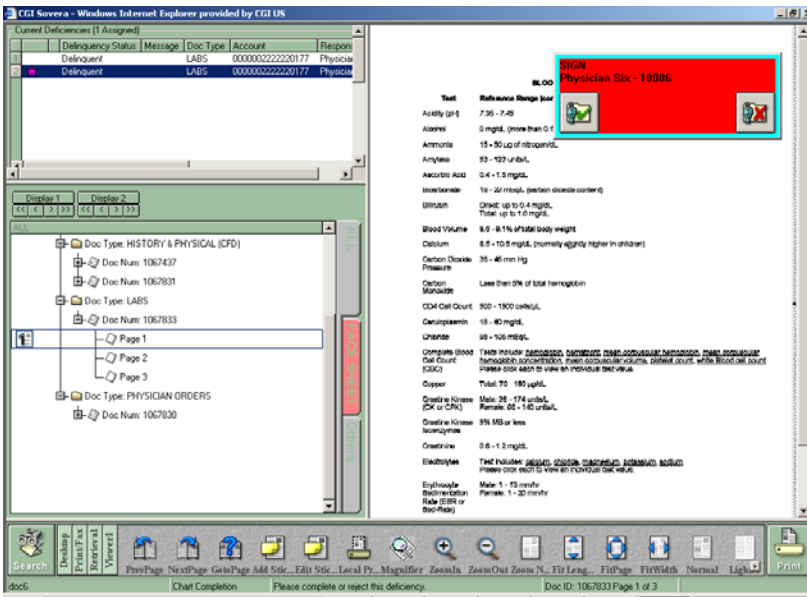
Patient care requires just-in-time information access. Your revenue cycle depends on timely chart coding, analysis, and completion. Sovera HIM's automated workflow lets you manage all these activities and satisfy patient requests for information by coordinating your logging, verification, and document selection efforts. With Sovera HIM, you can complete your chart-coding duties within hours of patient discharge, and respond to patient account requests in a matter of minutes.

Have a framework for compliance

Applying the latest technologies, Sovera HIM provides a framework for meeting HIPAA requirements today and in the future. Its open, scalable architecture and regulatory-compliant foundation provide the security and privacy features you need—without sacrificing convenience or ease of use.

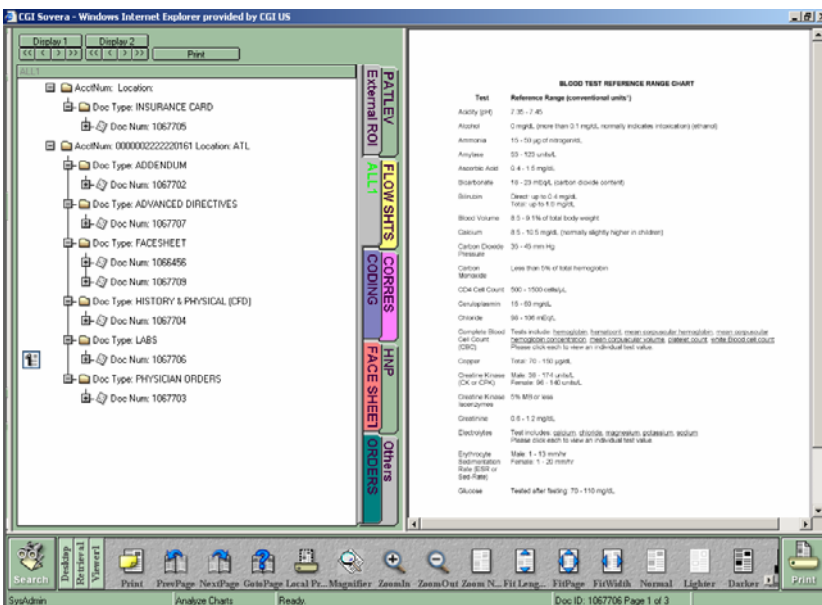
Customizable Views

Sovera HIM allows users to customize their view of the complete medical record, which consists of all electronic data and scanned documents.



Anywhere, anytime access

Sovera HIM gives you anytime, anywhere access to all chart deficiencies throughout the enterprise. Chart analysis, correction and completion may be done from the hospital, clinic or home.



BENEFITS

CGI's Sovera HIM Solution can help you:

- Automate workflow to create a paperless work environment
- Ensure anytime, anywhere accessibility to patient records
- Create your 100% electronic legal medical record
- Provide a secure, digital repository for patient information
- Streamline workflow processing for coding, analysis, chart completion, and information requests
- Reduce administrative costs and accounting processing time
- Meet requirement for meeting chart delinquency standards
- Meet HIPAA regulations for privacy and security

"We are excited about Sovera HIM. We currently have over 10,000 users of Sovera and established remote access over the Web to physicians from their homes or offices. Nearly 1,000 square feet of valuable space formerly reserved for storage of medical records has been reconstructed for better utilization by hospital staff."

-Director of Health Information Management for a Midwestern Health System

Manage patient information anytime, anywhere

How do you manage patient information? Do you struggle to keep up with mountains of paperwork—sometimes needing several days to finish coding patient charts? Are your physicians demanding remote, secure, instant access to patient information? Does your staff waste precious hours searching for misfiled or misplaced charts?

CGI can help. As the leading provider of enterprise content management (ECM) solutions for healthcare, we deliver the Sovera® Health Information Management. This solution provides you with a complete digital records management system that results in increased staff productivity, improved customer service, and enterprise-wide accessibility. Its highly scalable architecture allows you to manage multiple facilities and large volumes of patient information simultaneously.

CGI's Sovera HIM increases your financial return while enhancing your patient care capabilities. Duplicate and manual processes are streamlined as the work cycle is compressed. With a paperless system using electronic images, documents no longer have to be hand carried anywhere—giving valuable work time back to your staff.

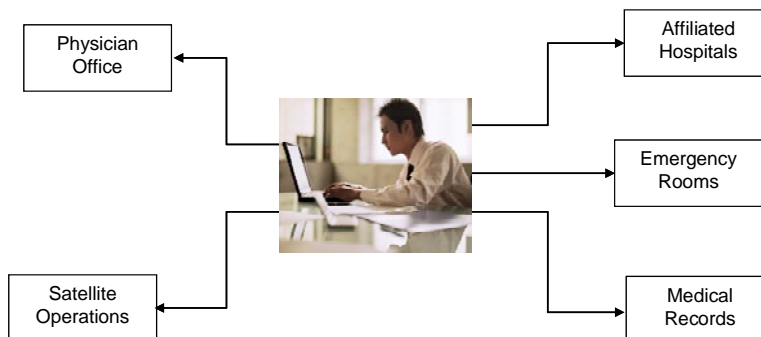
Sovera HIM supports:

- Electronic and scanned capture
- Integrated with your core clinical and other hospital applications
- Chart retrieval
- Patient care
- Security
- Medical records
- Operations workflow for coding, deficiency analysis, chart completion, and records release
- Reporting and productivity monitoring

"With over 1,500 employees using Sovera HIM, we now have a complete medical records management system supporting the full life-cycle of chart review and analysis. In addition, it has been rolled out to all of our inpatient and outpatient clinics. With CGI, we were able to accomplish this in only 120 days."

-Director of Health Information Management for a Midwestern Health System

Sovera HIM Overview



Sovera HIM is an integrated, web-based solution that provides access to health information from every part of your healthcare system.

Maintaining your systems with ease

Sovera HIM integrates with your existing systems and is designed to grow with your workload. Its proven, web-based architecture makes system enhancement easy and affordable. Your system administrator can even make modifications from a central server—without ever having to touch an individual workstation.

The integrated Sovera HIM solution features:

- IBM FileNet ECM platform 
- Sovera Content Connector Interface Engine for joining disparate data and applications
- Library of standard productivity reports that can be used with Business Objects or other third-party reporting applications
- MS Windows desktop platform, Oracle DBMS, and outsourcing options
- Support for IBM pSeries server environment with high-availability options
- HL7 Clinical Context on the Workstation (CCOW) compliant. Implemented using Sentillion's Vergence software (www.sentillion.com) 

Contact:

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ABOUT US

At CGI, we're in the business of satisfying clients. For more than 30 years, we've operated upon the principles of sharing in clients' challenges and delivering quality services to address them. As a leading IT and business process services provider, CGI has approximately 25,500 professionals operating in 100+ offices worldwide, giving us the competitive advantage of close proximity to our clients. Through these offices, we offer local partnerships and a balanced blend of global delivery options to ensure clients receive the combination of value and expertise they require.

SOLUTIONS FOR THE HEALTH OF HEALTHCARE™

In the healthcare sector, CGI couples extensive industry expertise with a full range of services and delivery options. CGI understands healthcare industry trends and is a leader in developing innovative business and technology solutions that help healthcare payers, providers and government departments harness the power of technology to lower their costs and enhance productivity while improving the quality of care.