



Authentication Services

BUSINESS BENEFITS

- Ensured authentication of users reducing risk
- Confidence in authentication of individuals accessing IT systems
- Enforcement of security policies – the right people access the right information
- External management of tokens inventory
- 24x7 coverage through the MSS SOC

FEATURES

- Two factor authentication
- Geographic diversity through two physical locations
- Monthly usage reports
- Minimum 99.5% service availability
- Secure repository of all users identification forms

CGI's managed security services (MSS) authentication services allow companies and government agencies to outsource a full service authentication service using a security technology known as "two factor authentication." To authenticate, a user must have a physical device or token (something you have) and a personal identity number (something you know).

About our services

Strong authentication ensures that only the right persons can access client IT assets. In addition, the service helps the client establish security policies for who is authorized to access what technologies. It assists clients in reducing the risks to an organization by simplifying vulnerability management activities, and enables processes for compliance to government and industry/regulator security standards.

About our approach

The technology supporting the authentication service is replicated across two diverse physical locations enabling a high level of service availability to be delivered to the client. Available to assist clients is a 24 hour 365 day a year Service Desk for those who have forgotten their Personal Identify Number or have inadvertently disabled their access by entering incorrect access codes. A monthly summary report of a client's security authentication events (both successes and failures) is provided via a Web based portal.

