

Coding Services

Services and tools designed to meet today's healthcare challenges

Medical Coding is a key component in the revenue cycle. Complex and changing federal regulations, compounded by a lack of qualified coders bogs down the process. The result can mean a halt in revenue. Finding qualified coders in today's ever changing healthcare industry is certainly a challenge for Health Information Management managers and directors. CGI is a leader in helping healthcare providers harness the power of technology and improve business processes to address these challenges and achieve results.

Complete capabilities and focused offerings

CGI offers quality coding services which can help hospitals improve the performance and accuracy of the coding process and clinical data management. Our staff of experienced CCS certified coders, clinicians, and HIM professionals deliver the highest quality and timely coding services at the time you need them the most. Our technology solutions expertise coupled with our coding team make certain that your coding processes are streamlined and your revenue cycle is exceeding your expectations.

At CGI, we have responded to our healthcare clients' medical coding needs by offering the following services:

- Remote or on-site Coding leveraging a multi-step QA process for:
 - Inpatient
 - Outpatient
 - Emergency department
 - Professional Services
- Revenue Cycle Workflow Analysis
- RACs Preparedness Evaluations
- DRG and Coding Validation
- Case Mix Analysis
- E & M Coding Validation
- Charge Description Master Review

CGI's Coding Solution will help you:

- Improve cash flow by decreasing accounts receivables due to coding
- Better manage your DNFB
- Increase compliance with accurate coding
- Reduce your coding recruitment and retention costs
- Streamline the coding process
- Facilitate appropriate reimbursement

CGI's Document Management Solutions will also assist you in:

- Streamlining workflow for coding, analysis, chart completion
- Create a paperless work environment
- Ensure anytime, anywhere accessibility to patient records
- Creating your legal medical record
- Establishing a remote coding operation



A PARTNER OF CHOICE

CGI knows the business of healthcare. Having provided services to more than 40 major healthcare systems, 200 hospitals and 185,000 users, we've established the best practices needed to help healthcare organizations advance their goals. Additionally, CGI has successfully completed more than 3,500 assignments and has built hundreds of client relationships, including:

- Federal, state and provincial health departments
- Regional boards and councils
- Major teaching hospitals and medical facilities
- Hospitals and health systems of various sizes and geographies
- Long-term care facilities
- Specialty hospitals, such as psychiatric, behavior health, pediatric and cardiologic
- Community agencies
- Managed care organizations
- Blue Cross Blue Shield plans
- RHIOs, LHINs, HIEs and NHIN

Client-centered delivery approach

CGI is known as the global company that delivers with a local touch. CGI has evolved into a leading IT and business process services provider by treating each client engagement with undivided attention. Our approach to delivery puts clients first, adapting to our clients' processes and offering services that meet their individual needs. Features of our delivery capabilities include:

Quality and delivery track record

Our ISO 9001-certified Client Partnership Management Framework (CPMF) guides CGI professionals in delivering solutions of the highest quality that best meet client needs. It continuously measures client-defined success throughout an engagement and adapts to new situations as needed. This approach has led to our successful track record of on-time, on-budget project delivery.

Accountable and cost-effective partnerships

CGI's client-proximity business model organizes our operations around local offices, allowing us to be deeply rooted within our clients' business communities. CGI's global delivery model offers clients the value of remote delivery through onshore, near-shore and offshore expertise. Together, these models combine to offer clients the local accountability they desire at the value they need.

Industry depth and expertise

Serving healthcare providers since 1992, CGI has a long established and focused healthcare practice, providing clients with a partner that is not only expert in IT, but expert in their industry. We understand our clients' business realities and have the know-how and solutions needed to advance their business goals. At CGI, we believe in implementing technology solutions that transform our clients' business environments.

For more information on how we can help you, contact John George at john.george@cgi.com or (703) 267-5885

ABOUT CGI

Founded in 1976, CGI Group Inc. is one of the largest independent information technology and business process services firms in the world. CGI and its affiliated companies employ approximately 27,000 professionals in over 100 offices across 16 countries. CGI provides end-to-end IT and business process services to clients worldwide from offices in Canada, the United States, Europe, Asia Pacific as well as from centers of excellence in North America, Europe and India. CGI's annual revenue run rate stands at \$3.8 billion and at June 30th, 2008, CGI's order backlog was \$12.03 billion. CGI shares are listed on the TSX (GIB.A) and the NYSE (GIB) and are included in the S&P/TSX Composite Index as well as the S&P/TSX Capped Information Technology and MidCap Indices.

SOLUTIONS FOR THE HEALTH OF HEALTHCARE™

In the healthcare sector, CGI couples extensive industry expertise with a full range of services and delivery options. CGI understands healthcare industry trends and is a leader in developing innovative business and technology solutions that help healthcare payers, providers and government departments harness the power of technology to lower their costs and enhance productivity while improving the quality of care.