

AMS Advantage Training and Continuous Learning

"The course materials were well written and very informative. I feel they will be a great resource during testing. Both instructors were very knowledgeable of the product. I will give an overall quality of "Excellent".

Jody Davis
Columbus Consolidated
Government, Georgia

"Since we shared "space" with several other sites, we were able to learn from the questions other clients asked - not just our own questions. For any clients who are considering trying the eLearning classes, please stress the importance of completing the TBLs and then encourage them to take the class..."

Brenda E. Belanger
Southwest Florida Water
Management District, Florida

"The Advantage 3.6 and 3.7 Upgrade Familiarization training provided Commonwealth staff with a solid understanding of the enhancements in new releases. The training definitely gave us a head start towards our 3.7 upgrade."

Kathie Still
Commonwealth of Massachusetts

WHEN PEOPLE ADAPT, PERFORMANCE IMPROVES

Web-based ERP systems are helping state and local governments increase efficiency and accountability. But it takes more than modern technology to keep pace with change—it takes people. People manage departments, facilitate processes, and serve citizens. That's why the most successful governments are taking a more proactive approach to continuing education.

However, state and local governments often turn to their ERP investments to evolve and improve, despite a changing workforce and struggles to attract talented workers. Governments need training that grows with them, and anticipates changing requirements. Training should help people adapt to new processes and technology—providing the practical skills, knowledge, and competencies that can be applied to specific roles and tasks.

CGI is committed to serving the continuous learning needs of state and local governments with comprehensive hands-on training that helps support and optimize the AMS Advantage® ERP solution. With flexible, instructor-led and self-guided courses in the classroom and online, implementation teams and end users learn to configure, use, and manage the system successfully. A regular schedule of courses are offered online monthly—enabling users to expand their knowledge, implement new functionality, and improve business processes.

People are government's most valuable asset

Continuing education is required to keep people current with technology and best practices, and to continue leveraging an ERP investment. Whether it is experienced hires adapting to new business processes and system functionality or new hires coming up to speed, CGI has the right mix of training options. By partnering with us, organizations are adapting to change and adopting greater efficiencies.

AMS Advantage Training and Continuing Education benefits include:

- A core project team prepared to operate and manage the system on their own
- Departmental end users knowledgeable in using the system
- Organizational trainers prepared to roll out new functionality with ease
- Flexible learning options; instructor-led and self-guided for educational demonstrations and the ability to continue at your own pace
- Hands-on learning by doing and reinforced learning
- Convenient schedule of online classes each month for adaptive, collaborative learning with community colleagues
- Predictable fees and cost savings with pre-purchased credits
- Standard coursework as well as custom coursework tailored to unique processes

The right mix of training

CGI partners with state and local government organizations every day, training their core project teams, organizational trainers, and end users. Our instructors are functional and technical experts in the AMS Advantage solution, and they are highly experienced in the business of government. Based on their experience teaching professionals, our instructors help students understand, retain, and quickly apply what they learn in their day-to-day responsibilities.



Continuous Learning

Training does not come to an end when a project is complete; in fact, to truly maximize your investment, it is only just beginning. Online instructor-led and self-guided training is an efficient, cost-effective approach for advancing expertise and introducing new features and business efficiencies. Group classes enrich the learning experience with varying levels of understanding that different organizations bring to the conversation and lessons learned and best practices.

CGI's course catalog provides two ways to sign up today, including single classes for targeted learning or flexible bundles of credits. With bundles, organizations receive group discounts and the flexibility to choose classes throughout the year.

- Release 3.7 Upgrade Familiarization (Financial, HR, Performance Budgeting)
- AMS infoAdvantage Universe (e.g., Budget vs. Actual, General Accounting)
- Payroll Account Manager, 1099 Reporting, Optimizing Security
- Recommended System Administration and Accounting Processes

CORPORATE PROFILE

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in clients' challenges and delivering quality services to solve them. A leading IT and business process services provider, CGI has approximately 25,000 professionals operating in 100+ worldwide offices.

Through our leading ERP suite, AMS Advantage, CGI has helped 190+ state and local organizations better serve 90+ million citizens. Designed exclusively to support the business of government, CGI's AMS Advantage solution allows clients to improve operational efficiencies, constituent services and performance—all while reducing costs.

For more information, contact CGI at 1.800.321.0267.

Preparing your organization for AMS Advantage 3.7? Prepare with CGI's proven Learning Solution. For more information, contact CGI at 1.800.321.0267.

Log on to learningforum.cgi.com and sign up today!