

Health and IT solutions for the U.S. federal government

SOLUTIONS DESIGNED TO MEET TODAY'S FEDERAL HEALTH IT CHALLENGES

A partner of choice

CGI provided the “best contracting experience in 31 years of federal service.”

—Tim Lawrence, CMS project officer

Through a deep understanding of the federal healthcare environment, we offer clients customized solutions that improve and secure access to information and achieve operational efficiencies and service delivery improvements under an enterprise view. These clients include:

- Department of Health and Human Services (HHS)
- Centers for Medicare & Medicaid
- Services (CMS)
- Food & Drug Administration (FDA)
- Military Health System (MHS)
- National Institutes of Health (NIH)
- Veterans Benefit Administration (VBA)
- Veterans Health Administration (VHA)

Federal government healthcare departments, providers and payers are looking for solutions that control costs and enhance the value of care and at the same time provide increased accountability and transparency. CGI focuses on shared services solutions and manages critical IT and back-office functions that allow organizations to control spending, increase productivity and focus on what matters most—providing high quality service.

Full service capabilities and focused solutions

Federal healthcare is moving to a more cost-effective shared services model to remove silos and to leverage applications and platforms across multiple organizations. Agencies are adopting Web technologies that provide easy and enhanced access to consolidated clinical and administrative information. Through a strategic mix of local and enterprise resources, healthcare organizations are reaching new levels of performance and cost competitiveness. CGI provides healthcare departments and agencies with in-depth functional and technical expertise to adopt these strategies and to offer clients a full continuum of services, including:

Technology management—full infrastructure management capabilities

Application management—day-to-day operation, maintenance and ongoing improvement of clients' business applications

Systems integration and consulting—strategy, planning, design and implementation of business and technology solutions

Business process management services—management, implementation and improvement of patient-centric and back-office business processes

CGI also offers a focused set of solutions that help federal health organizations become more productive, cost-effective, secure and service-oriented, including:

- Provider based services
- Public health surveillance
- Portal integration
- Security
- Enterprise Architecture/Service Oriented Architecture
- Business Intelligence
- Applications Development

Our success

- CGI has helped CMS evolve three of their external web sites through a variety of initiatives that better meet their mission of outreach, education and service. These efforts have driven Web traffic to upwards of 400 million page views per year, which has resulted in CMS's ability to help a larger public audience make more informed healthcare choices.
- CMS and CGI initiatives in Medicare.gov have earned an e-Healthcare award for Best Health Plan site,
- Our Security Management Life Cycle (SMLC) has been implemented within various types of programs, including developing an identity and access management system for access to payment and beneficiary information and supporting the accreditation of the Department of Veterans Affairs' Personal Identity Verification (PIV) implementation.
- At the FDA CGI is using its Enterprise Service Oriented Architecture (ESOA) to assist with the development of FDA's Enterprise Architecture, allowing the FDA to bring their IT systems and processes into alignment with core business functions.
- Within CMS's Medicare Appeals System (MAS) CGI developed an intuitive and powerful user interface that facilitates standard and ad-hoc report generation. This has allowed CMS to provide timely responses to business questions, to monitor and analyze responsiveness to beneficiary needs, and to identify causes of issues and possible remedies.
- On the National Plan and Provider Enumeration System (NPPES) project CGI assisted CMS in the troubleshooting of its standardized 3-zone reference architecture by developing the first CMS application compliant with this new standard. We also developed a robust and reusable 3-zone compliant J2EE framework, which has been successfully reused on multiple projects, facilitating the rapid, cost-effective delivery of systems.
- CGI has been actively involved in the development of the National Health Information Network (NHIN). CGI provided information technology and interoperability design and support for Team CareSpark in three clinical use cases and a key NHIN technology prototype. The cases highlight how physicians can view medication histories gathered across multiple communities before electronically prescribing medications in an ambulatory setting; the ability of patients to enter their demographic information, medical history, and self-reported data in a personal health record (PHR) that enables nationwide sharing and communication of patient consent directives; and demonstrated public/private sector data exchange among multiple private sector providers and electronic health record systems from the Department of Veterans Affairs and the Department of Defense in direct support of enhanced care for our nation's veterans.

COMPANY PROFILE

CGI is in the business of satisfying clients. For 30 years, we've operated based upon the principles of sharing in our clients' challenges and delivering quality services to solve them. A leading IT and business process services provider, CGI has approximately 25,500 professionals operating in 100+ worldwide offices, giving us close proximity to our clients.

CGI has a solid track record of on-time, on-budget delivery and high-value repeat performance. Rooted in quality processes, our goal is to fully satisfy client objectives, serving as an accountable, flexible and objective partner.

We define success by exceeding expectations and helping clients achieve results.

- ISO 9001 certified management foundation
- CMMI Level 3

CONTACT

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