

_experience the commitment

SIU for Healthcare



Experience and expertise

CGI has been analyzing and auditing Medicare, Medicaid and private insurance inpatient, outpatient, physician and pharmacy data continuously for nearly two decades. CGI's healthcare payer team includes fraud investigators, coding experts, data analysts and clinical and pharmaceutical professionals.

Our healthcare clients have included many Blue Cross Blue Shield plans, managed care organizations, commercial health insurance companies and government healthcare payers. Business solutions include:

- Fraud and abuse detection and management software
- Fraud investigation services
- Cost containment
- Reimbursement consulting
- Clinical and compliance auditing
- Clinical audit software
- Care management services
- Full IT services, from complete managed care services and systems to systems integration and application development and management

Solutions to detect, investigate, prosecute, prevent and resolve fraud

The Centers for Medicare and Medicaid Services (CMS) estimate that the annual healthcare outlay amounts to more than \$170 trillion dollars. Of this dollar figure, government and law enforcement agencies estimate that over \$170 billion dollars is lost to outright fraudulent activities—the deliberate submittal of false claims to private insurance companies and/or tax-funded public health plans, such as Medicare and Medicaid.

Fraudulent activities contribute to increased health insurance premiums, reduced benefits and rising taxes to support Medicare and Medicaid. Healthcare payers acknowledge that the amount of fraud and abuse is high and are overcoming this problem by using business and technology solutions.

A partner of choice in combating fraud

For more than a decade, healthcare payers have relied on CGI's professionals' expertise and software solutions to review, thoroughly investigate and act upon inappropriately paid inpatient, outpatient, provider and pharmacy claims. Now healthcare payers can turn to CGI for its expanded special investigative unit (SIU) services to assist them with the detection, investigation, prosecution, prevention and resolution of fraud and abuse.

CGI's investigative capabilities include assistance with improved workflow processes and investigative support, including:

- Establishing and integrating an SIU
- Achieving regulatory compliance and investigative support specific to Medicaid and Medicare Part D compliance
- Assessing and prioritizing an established case load
- Resolving stalled cases within the recovery process
- Managing national or specific-based investigations
- Investigating support for criminal, civil or administrative resolution
- Evaluating systems and applications to ensure proficiency and competitive strengths
- Conducting internal and external training

Solutions to detect, investigate, prosecute, prevent and resolve fraud

CGI's SIU for healthcare practice has developed modules for complex investigative challenges specific to the following:

- Providers (all specialties)
- Facilities
- Ancillary services
- Pharmacy (pharmacy class action law suits and pharmacy doctor shopping)
- Large group fraud, including PEOs
- Small group fraud
- Individual product fraud
- Broker fraud
- Member fraud

CGI also provides outsourcing services to supplement clients' existing SIUs and can assist with the preparation of case materials, such as:

- Case overviews
- Case reports
- Elements of the fraud
- Data mining overviews
- Financial loss summaries
- Supplemental legal and medical documentation
- Graphical representations needed for litigation support or administrative resolution

Healthcare payers must determine whether they have the capital and internal resources to support the deployment and continued intensification of this task. If outside resources are needed, consider the advantage of CGI's knowledgeable, dedicated professionals, working to develop and implement solutions that address clients' investigative and technology challenges.

Company profile

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing of clients' challenges and delivering quality services to solve them. A leading IT and business process services provider, CGI has approximately 24,500 professionals operating in 100+ worldwide offices.

In the healthcare sector, CGI couples extensive healthcare expertise with a full range of solutions to lower costs while meeting demands for high-quality care. CGI understands healthcare industry trends and is a leader in developing innovative business and technology solutions that help healthcare payers remain competitive in a rapidly changing environment.

For more information about CGI's healthcare solutions, please visit www.cgi.com/healthcare or contact us at 216-687-1480 or healthcare.bps.hgov@cgi.com.

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