



\_experience the commitment™



# human services

## A PARTNER OF CHOICE

As a reflection of our commitment to client success and satisfaction, CGI and its partners are honored to have been bestowed with this representative sampling of industry awards:

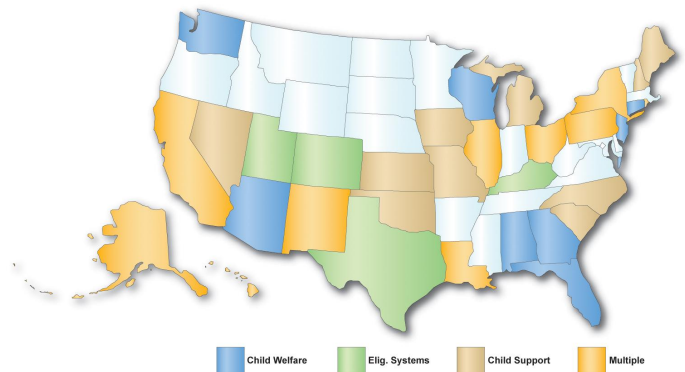
- > Excellence in Human Services Technology Award from the American Public Human Services Association – Information Systems Management (APHSA-ISM) for the State of Wisconsin's eWISACWIS
- > The Center for Digital Government transformational technology award for Alaska's Online Resources for Children (ORCA)
- > State Agency Excellence Award from the Texas Association of State Systems for Computing and Communications (TASSCC) for the State of Texas Assistance and Referral System (TX STARS)
- > Best Practice Award from the National Association of State Information Resource Executives (NASIRE) for outstanding use of client/server technology in the state government of New Mexico
- > Civic 50 award winner by civic.com for Kentucky CARES (CGI's statewide screening, information and referral system)
- > Vice Presidential Hammer Award, National Partnership for Reinventing Government

## TRANSFORMING SERVICE DELIVERY THROUGH PROVEN, INNOVATIVE SOLUTIONS

Human services agencies are tasked with improving performance and accountability while demonstrating quality outcomes. As the demand for services—and the efficient and accessible delivery of those services—continues to increase, agencies must find solutions that integrate their systems and processes under an enterprise view.

Having worked with more than 40 state and county human services agencies, CGI understands how to solve these challenges.

Through innovative solutions and in-depth program experience, CGI is a partner of choice in helping agencies improve the lives of children and families.



### Child welfare

At CGI, we are committed to building innovative systems that not only support but improve child welfare services to protect our nation's most precious resources—our children. The CGI SACWIS system is known for its comprehensive support of the case lifecycle, use of mobile options to support case managers in the field, next generation technological platform, and implementation services that minimize disruption to the mission critical work of child welfare agencies. In fact, we have more SACWIS solutions in production than any other provider. Why?

- > CGI SACWIS solutions are used by more than 25,000 caseworkers every day, representing an active user community that fosters continuous improvement.
- > CGI created the first mobile worker solution to improve service delivery in the field.
- > CGI developed a digital dashboard that helps managers focus on outcomes.
- > CGI was the first to implement a fully web-based solution to support caseworker practices.

### Child support enforcement

With a long, proven history in child support, CGI has been part of the evolution of child support, from an income support program for low income families to an investment in children’s future. We offer solutions that illustrate our understanding of the significance of child support payments to a child’s well-being and success. As a recognized leader in the implementation and data conversion of child support automation projects, our solutions are founded upon the principles that advances in technology can be implemented in tandem with business process improvements. The result is a system that expands a state’s ability to better serve children and families.

### Integrated eligibility and case management

Through CGI’s proven 25-year history of working with a wide variety of human services systems, we have gained unparalleled insight into the complexities of a countless number of case management systems. With program and systems experience in every major area of human services—including child welfare, TANF and cash assistance programs; integrated eligibility; housing assistance; child support enforcement; and labor—we partner with clients to build interoperable solutions with a service-oriented architecture (SOA). The result for our clients is enhanced, integrated and seamless service delivery.

### Representative Client List

We are honored to have the following as distinguished clients.

### COMPANY PROFILE

Founded in 1976, CGI is a leading IT and business process services provider with approximately 25,000 professionals operating in 100+ worldwide offices.

Within government, CGI has partnered with all levels of the U.S. public sector, including 44 states; 300+ local governments, including 70+ of the largest counties; and a majority of federal agencies. In addition, CGI has worked with government agencies in Canada, Europe and Australia, allowing us to leverage our worldwide experience and best practices.

For more information on CGI’s human services offerings contact Dicy Perry at [dicy.perry@cgi.com](mailto:dicy.perry@cgi.com) or Amy Johnson at [amy.johnson@cgi.com](mailto:amy.johnson@cgi.com).

Child Welfare	Child Support	Eligibility
▪ Alaska ORCA	▪ Alaska STARS	▪ California C-IV
▪ California CMS Training	▪ California CCSAS	▪ Kentucky CARES
▪ Connecticut LINK	▪ Georgia Assessment	▪ Louisiana OFS
▪ Florida Safe Families	▪ Missouri SDU	▪ New York City HRA
▪ Illinois SACWIS	▪ Nevada CSE Training	▪ New York City STARS
▪ Louisiana KIDS	▪ New England NECSES (ME & NH)	▪ New York Dept of Ed
▪ New Mexico FACTS	▪ North Carolina SDU	▪ Ohio Works First
▪ New Jersey SACWIS	▪ Ohio SETS	▪ Ohio CRIS-E
▪ Rhode Island RICHIST	▪ Pennsylvania PACSES	▪ Texas TIERS (design)
▪ Washington FamLink	▪ South Carolina CSE Assessment	▪ Texas STARS
▪ Wisconsin eWiSACWIS		▪ US DHHS & USDA